

Inclusive means effective

Susanna Laurin susanna.laurin@funka.com



Funka

- Founded by Swedish disability organisations
- Private company 2000
- Oslo 2010
- Madrid 2013







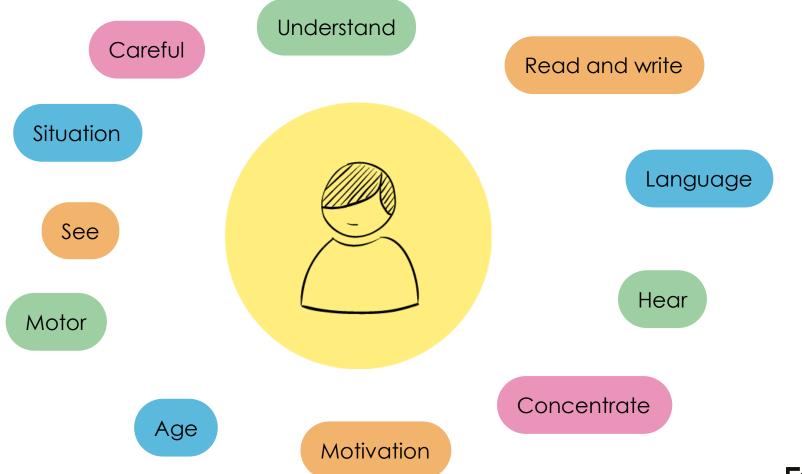
What we do

- Consulting
 - Development
 - Analysis, test and advice
 - Training
- Research
- Government assignments
- Collaboration projects
- Standardization













The numbers are increasing

- 1 000 000 000 people
- 15 % of world pupulation
- Demography
- Chronic diseases
- Environmental factors

```
s.length (x=a[i]) x.steri
  (p m. indexOf("2"))>9ccparent.frmes.leads
       or xssi<d.forms.length:
    gth:i-- x-MM findObj(n,d.leyecs(n)
a.lengthse(x=a[i]) =x.escen
```





Diversity fosters creativity

Constant innovation

Based on real user needs







Procurement directive

- January 1, 2017
- ICT procurement
- EN 301 549
- Should >> shall







Procurement can make a difference!

Web Accessibility Directive

- EN 301 549 (minimum)
- Website
- Intranet
- Extranet
- Documents
- Apps





In practice

- Compliance of interfaces
- Accessibility statement
- Alternative formats
- Complaints mechanism
- Monitoring





The timeline

- 23 Sep 2018
 New law in Finland
- 23 Sep 2019 new websites
- 23 Sep 2020 old websites
- 23 June 2021 apps





How are we supposed to do this?

- Start early (now)
- Status and planning
- Talk to procurers
- Requirements control contract
- Training
- And again









Learn from the ones who succeed

Management decisions

Meet users and test assistive technology

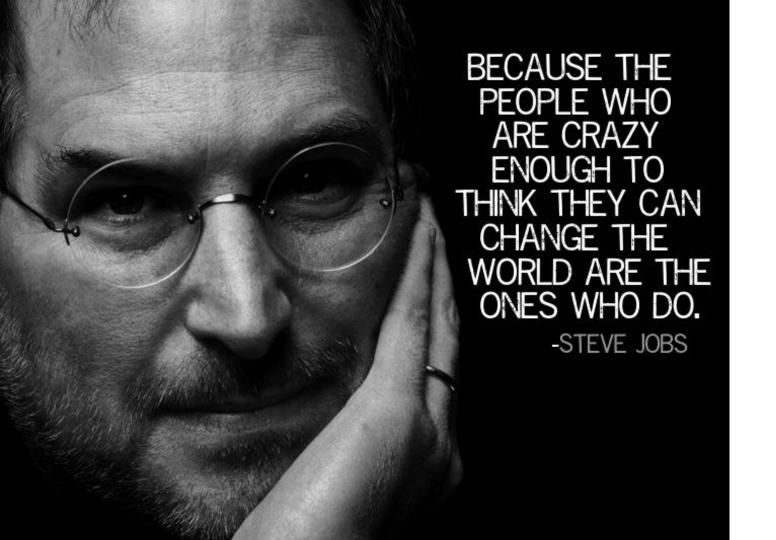
Routines and support

A natural part of the everyday work flow

Ask for help when needed











There is no such thing as an average user

